

Corrigendum-1 to GeM Bid ref no. GEM/2023/B/3303425 dated 24/03/2023 for Supply, Installation, Maintenance of Tablet Computers for total period of 3 Years (1-year warranty and 2 years of AMC).

It is decided to amend the following in respect of the above GeM bid:

a. GeM bid document (Bid End date/ Bid Opening Date, Page no. 1):

Description	Existing details	Amended details
Bid End Date/Time	17-04-2023, 15:00:00	<u>21-04-2023</u> , 15:00:00
Bid opening Date/Time	17-04-2023, 15:30:00	<u>21-04-2023</u> , 15:30:00

Sl. No.	Section/ Annexure/ Appendix of the GeM bid	Clause No.	Existing	Amended
b.	<p>GeM bid ref. No. GEM/2023/B/3303425 dated 24/03/2023</p> <p>Buyer Added Bid Specific Terms and Conditions</p> <p>Additional Terms and Conditions</p>	Delivery and acceptance:	<p>Delivery of all Tablet Computers should be within Six (6) weeks from the date of acceptance of the Purchase Order or Seven (7) Weeks from the date of issue of Purchase Order, whichever is earlier. Please note that no extra charges will be paid for those locations where road permit is required. The successful bidder has to arrange for road permit, E-Way bill at his own cost. It will be the sole responsibility of the successful bidder to submit any form required for release of shipment from the check post.</p>	<p>11. Delivery and acceptance:</p> <p>11.2. Delivery of all Tablet Computers should be within Seven (7) weeks from the date of acceptance of the Purchase Order or Eight (8) Weeks from the date of issue of Purchase Order, whichever is earlier. Please note that no extra charges will be paid for those locations where road permit is required. The successful bidder has to arrange for road permit, E-Way bill at his own cost. It will be the sole responsibility of the successful bidder to submit any form required for release of shipment from the check post.</p>



c.	GeM bid ref. No. GEM/2023/B/3303425 dated 24/03/2023 Buyer Added Bid Specific Terms and Conditions Additional Terms and Conditions:	<u>Annexure-5</u> <u>Pre-</u> <u>Qualification</u> <u>Criteria</u>		The amended Pre- Qualification Criteria are attached as per corrigendum.
d.	GeM bid ref. No. GEM/2023/B/3303425 dated 24/03/2023 Buyer Added Bid Specific Terms and Conditions Additional Terms and Conditions:	<u>Annexure-1</u> <u>Scope of</u> <u>Work</u>		The amended scope of work are attached as per corrigendum.
e.	GeM bid ref. No. GEM/2023/B/3303425 dated 24/03/2023 Buyer Added Bid Specific Terms and Conditions Additional Terms and Conditions:	<u>Annexure-2</u> <u>Technical</u> <u>Requirements</u> <u>for Tablet</u> <u>Computers</u> <u>in Canara</u> <u>Bank</u>	Clause:15 Bio-metric device with FRM/FIR complied RD Services compatible with android.	Clause 15: Bio-metric device with FRM/FIR complied RD Services with L0 & L1 Support, compatible with android.
f.	GeM bid ref. No. GEM/2023/B/3303425 dated 24/03/2023 Buyer Added Bid Specific Terms and Conditions Additional Terms and Conditions:	<u>Annexure-2</u> <u>Technical</u> <u>Requirements</u> <u>for Tablet</u> <u>Computers</u> <u>in Canara</u> <u>Bank</u>	Cluase:9 Operating System: Minimum Android 11	Cluase:9 Operating System: Android 11 Only
g.	GeM bid ref. No. GEM/2023/B/3303425 dated 24/03/2023 Buyer Added Bid Specific Terms and Conditions Additional Terms and Conditions:	<u>Annexure-2</u> <u>Technical</u> <u>Requirements</u> <u>for Tablet</u> <u>Computers</u> <u>in Canara</u> <u>Bank</u>	Clause:20 Other Other-All other features like Face ID etc. should be as per OEM	This point stands deleted.

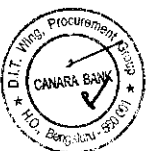
All the other instructions and terms & conditions of the above GeM bid shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 13/04/2023

Place: Bengaluru

Deputy General Manager



Annexure-5

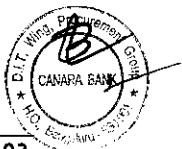
Pre-Qualification Criteria

SUB: RFP for Supply, Installation and Maintenance of 9000 Tablet Computers in Canara Bank for 3 years.

Ref: RFP ref. no. GEM/2023/B/3303425 dated 24/03/2023.

We have carefully gone through the contents of the above referred RFP and replies to pre-bid queries and amendments and furnish the following information relating to Pre-Qualification Criteria.

Sl. No.	Criteria	Documents to be submitted for Compliance	Bidder's Response and Documents Submitted
1.	The bidder (including its OEM, if any) should either be Class-I or Class-II local supplier as defined in Public Procurement (Preference to Make in India) Revised Order dated 16/09/2020.	Certificate of local content to be submitted as per Annexure-6 or Annexure-7 as applicable.	
2.	The Company operating should be legally compliant company and can be: 1. A partnership firm or a Limited Liability Partnership duly registered under the Limited Liability Partnership Act, 2008. 2. Company duly registered in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013. 3. Proprietorship firm duly registered under the applicable shops and commercial Establishments Act and should be compliant to all the applicable laws.	Copy of partnership deed along with registration certificate of partnership firm/ Copy of Certificate of LLP registration. (OR) Copy of Certificate of Incorporation and Certificate of Commencement of business in case of Public Limited Company (OR) Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies. (OR) Registration Certificate in case of Proprietorship firm issued under shops and commercial Establishments Act.	
3.	The bidder has to provide confirmation that any person/Partnership/LLP/Company including any subsidiary or holding company/proprietorship connected to bidder directly or indirectly has not participated in the bid process.	Letter of confirmation (self-certified letter signed by authorized official of the bidder) and any document sought by the Bank in this regard.	





4.	<p>Bidder shall be the Original Equipment Manufacturer (OEM) of the Tablet Computer.</p> <p>(OR)</p> <p>An authorized dealer/distributor of the proposed Tablet Computer</p>	<p>If the applicant is OEM, an Undertaking Letter has to submitted in this effect. (OR)</p> <p>If the bidder is an authorized dealer/ distributor, an authorization letter from their OEM to deal/market their product in India and it should be valid for entire contract period from the date of submission of the bid.</p>	
5.	<p>The bidder should have positive Net Worth as on 31/03/2022.</p>	<p>The bidder must produce a certificate from the Company's Chartered Accountant to this effect.</p>	
6.	<p>Bidders should not be under debarment/blacklist period for breach of contract/fraud/corrupt practices by any Scheduled Commercial Bank/ Public Sector Undertaking / State or Central Government or their agencies/ departments on the date of submission of bid.</p>	<p>A self-declaration letter by the bidder on the Company's letter head should be submitted.</p>	
7.	<p>The Bidder (including its OEM, if any) should not be from a country which shares a land border with India unless the bidder is registered with the Competent Authority (as detailed in Office Memorandum-F.No.6/18/2019-PPD of Dept. of Expenditure, Ministry of Finance). Bidder from a country which shares a land border with India means:</p> <p>a. An entity incorporated, established or registered in such a country; or</p> <p>b. A subsidiary of an entity incorporated, established or registered in such a country; or</p> <p>c. An entity substantially controlled through entities incorporated, established or registered in such a country; or</p> <p>d. An entity whose beneficial owner is situated in such a country; or</p> <p>e. An Indian (or other) agent of such an entity; or</p> <p>f. a natural person who is a citizen of such a country; or</p>	<p>A declaration stating "We hereby certify that we have read the clauses contained in O.M. No. 6/18/2019-PPD, dated 23.07.2020 order (Public Procurement No. 1), order (Public Procurement No. 2) dated 23.07.2020 and order (Public Procurement No. 3) dated 24.07.2020 regarding restrictions on procurement from a bidder of a country which shares a land border with India. We further certify that we and our OEM are not from such a country or if from a country, has been registered with competent authority. We certify that we and our OEM fulfil all the requirements in this regard and are eligible to participate in this RFP" to be submitted in Company's letter head.</p>	



	g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.		
8.	Authorization Certificate Whether the Bid is authenticated by authorized person?	Copy of Power of Attorney or Authorization letter from the company authorizing the person to sign the bid document to be submitted in Conformity to Eligibility Criteria?	
9.	OEM must have supplied minimum of 4500 Tablets with similar/higher configuration at any PSU/Public Sector Bank /Private Sector Bank during last Three Years in India	Bidder to submit Purchase order copy and Proof of delivery as part of reference	
10.	The Bidder/OEM should have their own OEM/Franchise Service /Support Office in at least 15 of the total number of states/Union territories.	The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc.	

We confirm that the information furnished above is true and correct. We also note that, if there are any inconsistencies in the information furnished above, the bid is liable for rejection. All documentary evidence / certificates confirming compliance to Pre-Qualification Criteria should be part of the RFP.

Date

Signature with seal

Name:

Designation :



Annexure-1

Scope of Work

SUB: RFP for Supply, Installation and Maintenance of 9000 Tablet Computers in Canara Bank for 3 years.

Ref: RFP ref. no. GEM/2023/B/3303425 dated 24/03/2023.

Sl. No.	Broad Scope of Work	Compliance (Yes/No)
1.	The selected bidder should maintain the supplied Tablet Computer during comprehensive onsite warranty period of One (1) year and Two (2) year AMC period. During the contract period, the selected bidder is bound to do all hardware spares replacement/software related repairs without extra cost to Bank covering all parts & labor from the date of acceptance of the systems by Canara Bank at the respective locations i.e. On-Site Comprehensive Warranty.	
2.	The selected bidder shall deliver Tablet Computers at the respective consignee locations as per the Delivery Schedule on receipt of the Purchase Order from the Bank.	
3.	For each location, the selected bidder is expected to provide Tablet Computers with the related hardware, all subsystems, software drivers and manuals etc.	
4.	The selected bidder will be the single point of contact to the Bank.	
5.	The configuration as per the technical and other specifications of the Tablet Computers must be functional and installed from the day one.	
6.	Hardware and Software installation and configuration for the entire set up to be handled by the qualified/experienced personnel only.	
7.	During installation if the bank requires any new Software/OS/Utility, the selected bidder has to install without any cost where the licenses of the software are with the Bank.	
8.	All necessary cables and other accessories required for successful installation of the hardware items as per the Scope of Work to be supplied by the selected bidder and the cost of the same to be added along with the respective Hardware items.	
9.	The selected bidder has to supply all the Tablet Computers to the ordered locations as per the Technical Specifications mentioned in the Annexure-2.	
10.	The selected bidder shall be fully responsible for Delivery, Installation and Maintenance of the ordered Tablet Computers.	
11.	The selected bidder shall provide all other required equipment's and services if any, whether or not explicitly mentioned in this RFP, to ensure the successful installation and functioning of the Hardware Items ordered to the respective Branches/Offices.	
12.	All the items (Hardware & Software) of Tablet Computers would be covered under Comprehensive Warranty except plastic parts & consumables. If there is any gap between Bank's requirement and OEM Warranty then it will be the responsibility of the selected bidder to fill up the gap.	

[Handwritten signature]

13.	The selected bidder will be responsible for affixing asset tags and complete inventory details of each Tablet Computer supplied to the Bank. The Asset Tags so printed by the selected bidder must have the company's logo along with other details like Warranty validity, call logging no., mail id etc. The asset tag details for the Tablet Computer would be mutually decided by the Bank and the selected bidder.	
14.	The selected bidder has to submit an undertaking as per Annexure-12 along with the delivered items, signed by the authorized person, certifying that all the components/parts/assembly/software used in the proposed hardware are original/ new components/ parts/ assembly/ software and that no refurbished/duplicate/second hand components have been used or would be used.	
15.	During the warranty period, the selected bidder may require to do Preventive Maintenance (PM) as will be decided by the Bank minimum on quarterly basis for the Tablet Computer supplied and submit the reports while claiming warranty payment.	
16.	Selected bidder/OEM must provide Two(2) version upgrades on operating system, without any cost to the Bank	
17.	Bidder to provide Toll-free number for on-call support for minor issues in the proposed Tablets during the Banking Business hours i.e. 09:00 AM - 06:00 PM	
18.	Bidder to supply One (1) number of proposed tablet and other related devices for conducting POC by the Bank . The tablet must reach to the Bank within Seven(7) days , as and when Bank notifies to the Bidder. Bank shall do POC for MDM (Provided by VMWARE) compatibility and other Banking applications testing.	

We comply with all above points without any deviations. We understand that non-compliance to any or all the points mentioned in Scope of Work may lead to disqualification from the RFP under technical evaluation.

Date:
Place:

Authorized signatory
Name:
Designation:
Company seal:

*****End of the Corrigendum-1*****

